



Mold Remediation Job Process

Customer Name: _____

We're Here for You®

- Mold spores exist naturally in the indoor environment. Spores require moisture and “food” to grow and produce visible mold patterns. Spores use wood, drywall, carpet, concrete and dust to root in and “feed” upon.
- Disaster Blaster is a remediation company specializing in restoring, cleaning and/or removing affected areas in accordance with industry guidelines.
- Disaster Blaster can arrange for mold spore count, air or swab testing or you can use a testing firm of your choosing. This needs to be done by qualified professionals. We encourage you to hire an industrial hygienist to check the results of our work.
- If there is no professional testing done which details the spore count and mold type, the job of Disaster Blaster is to remove all visible mold.
- If a mold testing report is provided, the #1 goal of Disaster Blaster is to pass the clearance test so that mold identified is removed and the spore count is at an acceptable level.
- The estimate provided by Disaster Blaster is based on the equipment needed, building materials needing to be removed, and square feet of the affected area. Unless an area not specified in the original estimate needs remediation or additional unforeseen work becomes necessary, the estimate is unchanged throughout the process.
- Industry standard for mold remediation requires not only the removal of the growing mold but also the airborne spores. Harmful health affects are associated with growing mold, dead mold and the mold spores.
- Industry standard requires Disaster Blaster to HEPA vacuum surfaces, clean the surfaces, then HEPA vacuum once more. Each detailed HEPA vacuuming of building materials that do not need to be removed requires 4 passes to ensure effective removal of the spores. This is a laborious and time consuming process. Be wary of an estimate that appears too low.
- The air scrubber must remain on premise and operating for 3 days after the remediation technicians have completed their tasks. This additional time is accounted for in the estimate.
- If the area is continuously affected by moisture or affected in the future and the source is not repaired, there is no guarantee that the mold will not return. As a result, the only guarantee on Disaster Blaster's part is to pass the clearance test if available.
- In a largely affected area, the HVAC system may need mold remediation as well. This needs to be determined by testing conducted by a Certified Professional.
- Most liability insurance policies do not cover negligence of work for a mold remediation project. A separate policy is needed for this coverage. **Disaster Blaster does have the proper additional coverage for mold remediation. As Disaster Blaster feels strongly that any contractor performing mold remediation work should have the necessary Insurance coverage, Disaster Blaster provides all mold remediation customers with a copy of our related Insurance coverage. Be wary of contractors unable to provide such documentation.**

Customer Initials: _____



Mold Task and Equipment Explanation

Customer Name: _____

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Containment

Sealing off the contaminated areas from unaffected areas of the home with polyethylene sheeting prevents contaminants from spreading to the rest of the building.

Structural Removal & Clean Up

Removing and sanding growth areas on building materials such as drywall, plywood, insulation, framing etc... Removal of damaged materials is executed under negative air pressure through HEPA filtration. Bagging and disposal of waste. During this process Disaster Blaster's crew will use disposable coveralls and respirators with HEPA filters for protection.

Air Scrubber/Negative Air Machine

Air scrubbers are commercial size high capacity machines and each machine can move, filter and clean up to 2000 cubic feet of air per minute (CFM). Disaster Blaster's machines have triple stage filtration, implementing 3 separate filters including a high efficiency HEPA filter. The HEPA filter will capture air-borne mold spores. Using an air scrubber during mold cleanup is extremely important for health and liability reasons. If mold or other hazardous materials are released in the air they may contaminate neighboring areas of your home or office which were previously uncontaminated. Mold spores may travel via the air to other parts of a building, and can colonize clothing and furniture in clean areas.

Dehumidifier

A dehumidifier is used in the remediation process to remove the moisture present in affected materials.

I _____ (Customer) have read and understand the Mold Remediation process as it pertains to the damage at my property. I acknowledge and accept the guarantees that Disaster Blaster has described above. If I have question at any time during the Remediation Process I will contact the Disaster Blaster's office to have my question answered.

Customer signature: _____ Date: _____